

Know Your Rights

When receiving a health or community service in South Australia...



hcsc
health & community services
complaints commissioner

1. **ACCESS** – Right to access health and community services
2. **SAFETY** – Right to be safe from abuse
3. **QUALITY** – Right to high quality services
4. **RESPECT** – Right to be treated with respect
5. **INFORMATION** – Right to be informed
6. **PARTICIPATION** – Right to actively participate
7. **PRIVACY** – Right to privacy and confidentiality
8. **COMMENT** – Right to comment and / or complain



For more information about your rights contact hcsc on
8226 8666 or 1800 232 007 (country SA toll free)
or visit www.hcsc.sa.gov.au