

Booklet 5

After the talk how do I think it went with the worker or service?

How did they answer my questions?



For example

They used words I didn't understand

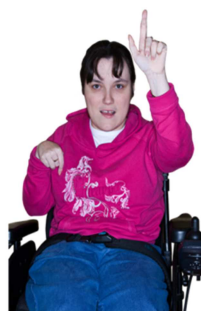
Yes

No

They used **jargon**

Yes

No



They answered all my questions

Yes

No



They refused to answer a question

Yes

No



They tried to hurry me up

Yes

No



They were friendly and showed me around

Yes

No



They said things about me that were not correct

Yes

No



They asked ME good questions

Yes

No

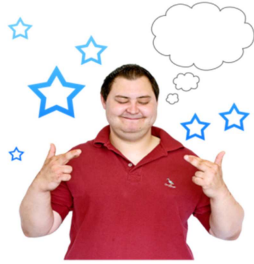


They asked me about my cultural needs

Yes

No





They asked about what I want to achieve for myself

Yes

No



My gut feeling is they are on my side

Yes

No

Maybe



I understand how they will work for and with me

Yes

No

Maybe



My gut feeling is I will be safe
with this service

Yes

No

Maybe



They understand what is meant
by

physical abuse

emotional abuse

harassment

neglect



Yes

No



They understand and use the Charter of Rights and National Disability Standards

Yes

No



What was good about the interview?



What was bad about the interview?



Remember – you can take as much time as you need to decide.