

Monday, 9 November 2020

Public Statement: Interim Prohibition Order – Ms Hoai Thu Vu

The Health and Community Services Complaints Commissioner (HCSCC) has issued an [Interim Prohibition Order](#) (IPO) against Ms Hoai Thu Vu.

Ms Vu offers health services from her home in the inner north-western suburbs of Adelaide.

The IPO prohibits Ms Vu from:

- providing Dermapen treatment or any other skin penetration or invasive health service procedure;
- offering, advertising or otherwise promoting Dermapen treatment or any other skin penetration or invasive health service procedure; and
- holding herself out or otherwise promoting herself as a provider of Dermapen treatment or any other skin penetration or invasive health service procedure.

HCSCC Associate Professor Grant Davies said he began an investigation following information he received about Ms Vu's services.

"The investigation began on 30 October 2020 about the health services provided by Ms Vu," Associate Professor Davies explained.

"We received a complaint about facial skin injuries sustained on, or about, 23 October 2020 following a Dermapen treatment.

"Dermapen is a skin needling technology that is alleged to stimulate collagen production and new skin cell renewal by making thousands of micro-punctures to the skin.

"The tool for administering a Dermapen treatment is a small handheld device which is readily available for purchase online.

"I have decided to issue this IPO to protect the health and safety of members of the South Australian public."

The IPO will have immediate effect for a period up to 12 weeks to allow the HCSCC to complete its investigation.

Any member of the public who has concerns about Dermapen treatment or health service provided by Ms Vu is encouraged to speak with the HCSCC.