

30 September 2021

## **Public Statement: Interim Prohibition Order – Mr Norman Low**

The Health and Community Services Complaints Commissioner has varied the Interim Prohibition Order against Mr Norman Low, a personal trainer.

Mr Low continues to be prohibited from claiming he is an Accredited Practising Dietitian and is now also banned from offering dietary advice in any capacity.

The HCSCC continues to investigate services provided by Mr Low following a complaint from a consumer about a diet plan provided to them.

Associate Professor Grant Davies confirmed that more complaints had been received about diet plans provided by Mr Low.

“After the initial public statement, my office was contacted by people who had been provided diet plans by Mr Low,” he said.

“These complaints raised further concerns and, in my opinion, a variation on the interim prohibition order is necessary to protect the health and safety of members of the South Australian public.

“I appreciate there is a strong interest in this matter, but this matter remains an ongoing investigation and I cannot say more.”

The revised terms will remain in force while the HCSCC completes its investigation. The variation to the interim prohibition order does not affect the timeframe of 12 weeks which commenced on 8 September 2021.

The public can email the HCSCC at [info@hcsc.sa.gov.au](mailto:info@hcsc.sa.gov.au) or phone on 8226 8666 if they have any concerns.

