

Friday, 9 September 2022

New era for HCSCC officially begins

The Office of the Health and Community Services Complaints Commissioner has officially opened its new office at 191 Pulteney Street.

A small ceremony was held earlier today, with a Welcome to Country conducted by emerging Kurna Elder Uncle Tamaru.

The Minister for Health and Wellbeing unveiled a commemorative plaque to mark the occasion.

The new accommodation is an important moment for the HCSCC, with the facility providing more opportunities for training, face-to-face complaint handling and onsite conciliations.

It will also have a shop front and reception area which will increase visibility and accessibility for the South Australian public.

Health and Community Services Complaints Commissioner Associate Professor Grant Davies said it was an exciting day

“Shortly into my first year as Commissioner, I identified the need to find office accommodation which better suited the work that we do,” he explained.

“I’m delighted to see that vision come to fruition.

“Our new office will provide us with opportunities to engage with consumers, complainants, service providers and stakeholders in way that we have not been able to before.

“I’d like to thank Uncle Tamaru and the Minister for their participation in today’s opening as well as extending my sincere appreciation to everyone who helped facilitate our move.”

The Office of the HCSCC also has a new telephone number – 7117 9313 – but the previous number will still work for the foreseeable future.