

Wednesday, 2 November 2022

Public Statement: Revocation of Interim Prohibition Order (IPO) – Ms Pauline Masters

The following statement can be attributed to the Health and Community Services Complaints Commissioner Associate Professor Grant Davies:

“On Saturday, 1 October 2022 a public statement was issued in relation to an interim prohibition order about Ms Pauline Masters.”

“A comprehensive investigation has been conducted by my office.

“The investigation found that while Ms Masters, as a sole trader, is ultimately responsible for statements appearing on her business’ Facebook page and in advertising materials, the statement that led the HCSCC to issue the IPO was made by another person operating the page and was inadvertently overlooked by her.

“I am confident that Ms Masters is aware of her obligations under the Code of Conduct for Certain Health Care Workers.

“I am satisfied Ms Masters has taken steps to ensure her business’ Facebook page and advertising materials do not contain any claims about the efficacy of treatment she provides which cannot be substantiated.

“Accordingly, the IPO has now been revoked.”